Looking back on this last year the theme for me is gratitude. Our agency has had one of the most amazing years in terms of challenges as well as successes. We have seen much change, not only nationally but with the community and this organization. Many individuals and families have come to us in crisis and have unbelievable stories of heartache as well as recovery. We marked 2016 with our 42nd anniversary of providing mental health services for our wonderful community. We celebrated in the best way possible, and with some amazing support. We were able to complete our capital campaign a year early due to pledges from very generous donors. In doing so, we paid off the building debt this last spring. The victory was bittersweet as it was followed by a substantial cut to our state funding. However, it did allow us to continuing providing essential services in our community. It was very interesting to hear the stories of the early days of what was then the Teton County Mental Health Center. Due to the dedication of many along the way, we have come from an original 10K grant to serving the needs of over one thousand individuals annually with quality staff and programs. We have done multiple community presentations, trained almost 200 individuals in Mental Health First Aid and received high marks on our program evaluations and consumer satisfaction survey. This coming year we hope to continue the tradition of being awarded the highest accreditation for CARF standards.

All these accomplishments would not be possible without the support of many investors and a caring community. That is what I am most grateful for this year. Our organization is able to continue to provide essential services for some of our most vulnerable individuals and families. We could not have done this without the incredible support from the donors, community partners and the passion and true dedication of the board and staff.

Sincerely,

Executive Director
Our Mission
Promoting mental wellness and providing essential mental health services in Teton County regardless of a person's ability to pay.

Our Vision
We envision optimal mental health throughout our diverse community.

Our Values
Quality - Accessibility - Diversity
Integrity - Accountability

Our Goals

Quality Care
• Providing access to culturally competent, affordable, and comprehensive mental health services.
• Engage in collaborative services with other organizations and service providers in order to deliver appropriate and efficient services and supports in our community.
• Maintain a staff of highly qualified professionals, able to be responsive to the diverse mental health needs of the community.
• Respond to mental health crisis in Teton County, providing timely and effective intervention 24/7.

Increased Community Awareness/Stigma Reduction
• Provide education and outreach programs and education throughout the community geared toward awareness of mental health issues and reducing the stigma and other barriers to treatment.

Financial sustainability
• Diversify funding sources and retire debt on building that will free up funds to invest in programs, training and retaining quality staff.

Services are provided on a sliding scale, based on family income.
The Jackson Hole Community Counseling Center is a private, non-profit community mental health center, organized under the 501(c) (3) IRS code.

JHCCC has been in existence since 1974. We celebrated our 40th anniversary in 2014. JHCCC is certified by the State of Wyoming and CARF to provide a full range of mental health services to persons in Teton County.

- JHCCC contracts with the State, Town and County to provide Teton County with critical health, welfare and safety services related to mental health and illness.
- Services are provided on a sliding fee scale to ensure service availability to all persons, regardless of ability to pay.
JHCCC is governed by a Board of Directors comprised of diverse volunteers from the community.

2016 Board of Directors

Jacques Dubois (Reinsurance) – President
Anne Schuler (Small Business) – Vice President
Karen Connelly (Marketing) – Secretary
Jim Lewis (Banking) – Co-Treasurer
Emmy Hill (Finance) – Co-Treasure
Laura Harrison (Non-Profit Executive)
Mary Kay Werner (Economist)
Becky Minion (Therapist)
Laurent Roux (Wealth Management)
Beckett Hinckley (Deputy County Attorney)
Dr. Jim Little Jr. (Physician)
Carmel Tice (Pharmacist)
Laurie Huff (Realtor)
Kristen Fox (Banking)
Pier Trudelle (School District)
Programs And Services

Child and Family

- School-based services
- Home-based services
- Play therapy
- Summer Day Treatment
- Consultation and Coordination with local agencies and childcare facilities (Head Start, Van Vleck)

Adult

- General Outpatient
- Individual
- Groups
- Masters Level Therapists
- Psychiatrist & Advanced Nurse Practitioner for medication management

Emergency and Community Services

- 24 hour crisis support
- Walk-In Crisis
- Hospital Assessments
- Jail Services
- Support for community incidents
- Outreach and Education
- Suicide Prevention
- Mental Health First Aid

Mountain House

Adult Therapeutic Outreach Center

- Drop-in Center
- Job Coaching and Career Support
- Skill Building
- Social/Recreational Activities
- Advocacy
- Case Management
- Psychoeducation
JHCCC Revenue FY16

State of Wyoming 34%
Town & County 18%
Contracts 1%
Direct Service 22%
Grants 2%
Donations/Fundraising 24%
*(Includes capital campaign)

Total Revenue $2,476,686
JHCCC Expenses FY16

Total Expense
$2,040,168
Almost half of the individuals served each year have a family income of less than 20K and roughly 70% earn less than 30K. This shows how important it is that services remain affordable. We offer services on a sliding fee and in addition, offer adjustments for those that cannot afford their set fee.
Demand for affordable mental health services has increased steadily over the last 8 years while state funding to subsidize these services has decreased significantly over the same time frame. Affordability is one of the reasons that more than half that need services will not seek them.
Of the 101 assessments that were done in FY2015

- 71 were detained (72hr hold)
- 7 were involuntarily hospitalized (3-Teton, 2-Sublette, 2 Out of state)
- 94 were stabilized and released with an outpatient plan or voluntary placement
- 16 were from out of state or out of county

Of the 132 assessments that were done in FY2016

- 75 were detained (72 hr. hold)
- 10 were involuntarily hospitalized (7 – Teton, 2 – Sublette, 1 - Out of State
- 122 were stabilized and released with an outpatient plan or voluntary placement
- 16 were from out of the state, 1 was from Lincoln County, 14 were from Sublette County

While a marked increase in total assessments, these numbers are consistent with the prior year ratios, with most being stabilized and diverted from the state system while being kept in the community for treatment with local supports.

JHCCC has been the Evaluator (gatekeeper) for Involuntary Hospitalization (Title 25) for Teton County for many years. The contract mandates that we respond to crisis 24/7, 365 days per year. Our hotline is staffed by licensed clinicians with specialized training in risk assessment/crisis intervention and planning. Most assessments are completed at SJMC to determine the risk of an individual of harming themselves or others, or the inability to care for basic needs. While the statute allows for other credentialed professionals to hold individuals, the contract with JHCCC provides the county a single point of entry, which allows for a focused and consistent procedure as well as mental health knowledge to make referrals and outpatient planning.
Outcomes FY 2016

**Wait Time:** Our organization has made it a priority to decrease the wait times for services: In FY 16, the average wait time was 4 days. In FY 15 it was 5 days and in FY 14 it was 16 days. We prioritize those clients that are in crisis and offer walk in intakes.

**Debt Retirement:** In April of 2016, we were able to pay off our building debt due to a successful capital campaign and much support from our local community. The intent was to free up dollars to invest back in programs and services.
For more information visit our website at www.jhccc.org

Contact:
Deidre Ashley, LCSW
Executive Director
640 E. Broadway
PO Box 1868
Jackson, WY 83001
307-733-2046
dashley@jhccc.org